

U-Mashi 31, 2020 osebenzayo

[Izinguqulo ezifakwe kwingobo yomlando](#)

Yini efakiwe kule migomo

Siyazi ukuthi kuyalinga ukweqa le Migomo Yesevisi, kodwa kubalulekile ukusungula ukuthi ungalindela ini kusukela kithi njengoba usebenzisa [amasevisi e-Google](#), nokuthi yini esingayilindela kuwe.

Le migomo yesevisi ibonisa [indlela amabhizinisi e-Google asebenza ngayo](#), imithetho esebenza enkampanini yethu, kanye [nezinye izinto esikholwa ukuthi zingaba liqiniso](#). Ngalokho ke, le migomo yesevisi isiza ukuchaza ubudlelwano be-Google nawe njengoba usebenzisana namasevisi ethu. Isibonelo, le migomo ibandakanya izihloko ezilandelayo:

- [Yini ongayilindela kithi](#), echaza ukuthi sinikeza kanjani siphinde sithuthukise amasevisi ethu
- [Esikulindele kuwe](#), okuqalisa imithetho ethile yokusebenzisa amasevisi ethu
- [Okuquket hwe kumasevisi e-Google](#), okuchaza amalungelo okuvikela ubunikazi bokusungula kokuquket hwe okutholayo kumasevisi ethu – noma ngabe lokho okuquket hwe okwakho, okwe-Google, noma abanye
- [Ezimweni zezinkinga noma ukungavumelani](#), okuchaza amanye amalungelo omthetho onawo, nokuthi ulindeleni uma umuntu othile ephula le migomo

Ukuqonda le migomo kubalulekile ngoba, ukuze usebenzise amasevisi ethu, kuzomele wamukele le migomo.

Ngaphandle kwale migomo, siphinde sishicilele [Inqubomgomo Yobumfihlo](#). Noma kungasiyo ingxenye yale migomo, sikukhuthaza ukuthi uyifunde ukuze uqonde kangcono ukuthi [ungabuyekeza kanjani](#), [uphathe](#), [uthumele](#), [uphinde ususe ulwazi lwakho](#).

Umhlinzeki wesevisi

E-European Economic Area (EEA) nase-Switzerland, [amasevisi e-Google](#) anikezwa:

I-Google Ireland Limited

i-akhiwe futhi esebenza ngaphansi kwemithetho yase-Ireland (inombolo ebhalisiwe: 368047)

Gordon House, Barrow Street

Dublin 4

I-Ireland

Izidingo zeminyaka yobudala

Uma ungaphansi [kobudala obudingekayo ukuphat ha i-akhawunti yakho ye-Google](#), kufanele uthole imvume yomzali wakho noma umnakekeli osemthethwini ukusebenzisa i-akhawunti ye-Google. Sicela ukuthi umzali wakho noma umnakekeli osemthethweni afunde le migomo nawe.

Uma ungumzali noma umzali osemthethweni owamukele le migomo, futhi uvumela ingane yakho ukusebenzisa e [samasevssi](#), kusho ukuthi ubophezelekile emsebenzini wengane yakho kuwebhu, kufikela lapho umthetho osebenzayo uvumela khona.

Amanye amasevisi e-Google anezimfuneko ezingeziwe zobudala njengoba kuchazwe [kumigomo nezinqubomgomo ezingeziwe zesevisi ethile](#).

Ubudlelwane bakho ne-Google

Le migomo isiza ukuchaza ubudlelwane phakathi kwakho ne-Google. Ukukhuluma ngobubanzi, sikunika imvume yokusebenzisa [amasevisi](#) ethu uma uvuma ukulandela le migomo, ebonisa [indlela ibhizinisi le-Google lesebenza ngayo nokuthi sizuzane kanjani imali](#). Uma sikhuluma nge-“Google,” “thina,” “thuna,” nokuthi “okwethu,” sisho i-Ireland Limited kanye [namanxusa](#).

Yini ongayilindela kusukela kithi

Nikezela ngebanga elibanzi lamasevisi alusizo

Sinikeza amasevisi abanzi angaphansi kwale migomo, afaka:

- izinhlelo zokusebenza namasayithi (afana nosesho kanye ne-Amamephu)
- izinkundla (ezifana ne-Google Play)
- amasevisi ahlanganisiwe (amasevisi ahlanganisiwe (afana ne-Amamephu ashumekwe kuzinhlelo zokusebenza zezinye izinkampani noma amasayithi)
- amadivayisi (afana ne-Google Home)

Amasevisi ethu adizayinelwe ukusebenzisana, okwenza kubelula kuwe ukusuka komunye umsebenzi uye kolandelayo. Isibonelo, amamephu angakukhumbuza ukuthi uhambe ngesikhatshi esibekiwe esibonakala ku-Google Khalenda.

Thuthukisa amasevisi e-Google

Sigcina uhlelo locwaningo lomkhiqizo olubukhali, ngakho-ke ngaphambi kokuthi sishintshe noma siyeke ukunikeza isevisi, sicabanga ngokucophelela ukuzwakala koshintsho noma ukuhoxiswa, izintshisekelo zakho njengomsebenzisi, okulindelwe kwakho okuphusile, kanye nomthelela onamandla kuwe nakwabanye. Sishintsha kuphela noma siyeke ukunikeza amasevisi ngezizathu ezivumelekile, ezifana nokuthuthukisa ukusebenza noma ukuvikelwa ukuze sithobelane nomthetho, ukuze sivimbele imisebenzi engekho emthethweni noma ukuhlukunyezwa, ukuze sibonise ukuthuthukiswa kobuchwepheshe, noma ngenxa yesici noma uma yonke isevisi ingasadumile ngokwanele noma inokonga ukuze inikezwe.

Uma senza izinguquko zomsebenzi ezithinta kabi ukusebenzisa kwakho amasevisi ethu noma uma siyeka ukunikezela ngesevisi, sizokunikezela ngesaziso esithuthukile kanye nethuba lokukhipha [okuquketshwe kwakho kusuka ku-akhawunti yakho ye-Google usebenzisa i-Google Takeout](#), ngaphandle kwasezimweni eziphuthumayo njengokuvikela ukuhlukumeza, ukuphendula kuzimfuneko zomthetho, noma ukwazisa izinkinga zokuphepha nokusebenza.

Yini esiyilindele kuwe

Landela le migomo nemigomo engeziwe eqondiswe kusevisi

Imvume esikunika yona yokusebenzisa [amasevisi](#) et hu iyaqhubeka uma nje uhlangabezana nezibophezelo zakho kokuthi:

- **le migomo**
- **umgomo ongeziwe wesevisi ethile**, okungenzeka, isibonelo, ukubandakanya izinto ezifana nezimfuneko zobudala ezingeziwe

Ungabuka, ukopishe, uphinde ugcine le migomo [ngefomethi ye-PDF](#). Ungamukela le migomo kanye nanoma imiphi [imigomo engeziwe ecaciselwe isevisi](#) uma ungene ngemvume ku-akhawunti yakho ye-Google.

Futhi senza izinqubomgomo ezahlukahlukene, sisize izikhungo, neminye imithombo etholakalayo kuwe ukuphendula imibuzo evamile nokusetha okulindelekile usebenzisa amasevisi et hu. Izisetshenziswa zibandakanya [Inqubomgomo Yobumfihlo](#), [Copyright Isikhungo Sosizo](#), [Isikhungo Sokuphepha](#), namanye amakhasi afinyelelekayo kusuka [kusayithi lezinqubomgomo](#) zethu.

Noma sikunikeza imvume yokusebenzisa amasevisi et hu, sigcina noma imaphi [amalungelo okuvikela ubunikazi bokusungula](#) esinawo kumasevisi.

Hlonipha abanye

Iningi lamasevisi et hu akuvumela ukuthi uhlanganyele nabanye. Sifuna ukugcina imvelo ehlonipha wonke umuntu, okusho ukuthi kumele ulandele lezi zimiso eziyisisekelo zokuziphatha:

- thobelana nale mithetho esebenzayo, efaka ulawulo lokuthunyelwa, ukunswinywa, kanye nemithetho yokushushumbiswa kwabantu ngokungemthetho
- hlonipha amalungelo abanye afaka ubumfihlo namalungelo okuvikela ubunikazi bokusungula
- ungahlukumezi noma ulimaze abanye (noma ukhuthaze ukuhlukunyezwa okunjalo noma ukulinyazwa) – isibonelo, ngokulahlekisa, ukuqola, ukwehlisa isithunzi, ubuxhwanguxhwangu, ukuhlukumeza, noma ukulandela abanye
- ungahlukumezi, ulimaze, ungene ngokungafanele, noma uphazamise amasevisi

[Imigomo nezinqubomgomo zethu ezingeziwe ezibhekane namasevisi ethile](#) inikezela ngemininingwane engeziwe mayelana nokwenza kwakho okuqondile. Uma uthola ukuthi abanye abayilandeli le mithetho, amasevisi et hu amaningi akuvumela ukuthi [ubike ukuhlukumeza](#). Uma

sithatha isinyathelo kumbiko wokuhlukumeza, futhi sinikezela ngenqubo efanele echazwe esigabeni [Ukuthatha isinyathelo esimweni sezinkinga](#).

Imvume yokusebenzisa okuqukethwe kwakho

Amanye amasevisi ethu adizayinelwe ukukuvumela ukuthi ulayishe, uhambise, ugcine, uthumele, wamukele, noma wabelane [ngokuqukethwe kwakho](#). Awunaso isivumelwano esibhalwe phansi sokunikeza noma ikuphi okuqukethwe kumasevisi ethu futhi ukhululekile ukuthi ukhethe okuqukethwe ofuna ukukunikezela. Uma ukhethe ukulayisha noma ukwabelana ngokuqukethwe, sicela wenze isiqinisekiso sokuthi unamalungelo adingekayo okwenza njalo nokuthi okuqukethwe kusemthethweni.

Ilayisense

[Okuqukethwe kwakho](#) kuhlala kungokwakho, okusho ukuthi ugcina noma imaphi [amalungelo okuvikela ubunikazi bokusungula](#) onawo kokuqukethwe kwakho. Isibonelo, unawo amalungelo okuvikela ubunikazi bokusungula kokuqukethwe kokudala okwenzayo, njengokubuyekeza okubhalayo. Noma ungaba nelungelo lokwabelana kokuqukethwe kokudala komunye uma bakunike imvume yabo.

Sidinga imvume yakho uma amalungelo akho okuvikela ubunikazi bokusungula akhawulela ukusetshenziswa kwethu kokuqukethwe kwakho. Unikeza i-Google leyo mvume ngale layisense.

Yini efakiwe

Ilayisense lifakha [okuqukethwe kwakho](#) uma lokho okuqukethwe kuvikelwe amalungelo wendawo yobuhlakani.

Yini engafakiwe

- Leli layisense ayiphazamisi amalungelo akho okuvikelwa kwedatha – imayelana namalungelo akho okuvikela ubunikazi bokusungula kuphela
- Leli layisense alifake lezi zinhlobo zokuqukethwe:

- ulwazi olutholakala esidlangalaleni olunikezayo, njengezilungiso ekhelini lebhizinisi lendawo. Lolo lwazi alidingi ilayisense ngoba linakwa njengolwazi oluvamile wonke omuntu okufanele alisebenzise.
- impendulo oyinikezelayo, njengeziphakamiso ukuthuthukisa amasevisi ethu. Impendulo ifakwe esigabeni [ukuxhumana okuphathelene nesevisi](#) ngezansi.

Uhlelo

Leli layisense:

- lingu mhlaba jikelele, okusho ukuthi ivumeleke noma yokuphi emhlabeni
- ukungskhiphi, okudho ukuyhi unganika okuquket hwe kwakho
- engenazindleko, okusho ukuthi azikho izindleko zaleli layisense

Amalungelo

Leli layisense livumela i-Google ukwenza izinto ezilandelayo, kuphewla ngezinhloso ezikhawulelwe ezichazwe esigabeni [Inhloso](#) ngezansi:

- sebenzisa okuquket hwe kwakho ngezinhloso zokusebenza kuphela – isibonelo kumasistimu ethu futhi wenze kubelula ukufinyelela kusuka noma kuphi lapho uya khona, noma ukufometha kabusha okuquket hwe kwekho ngokusebenzisana namasevisi ethu
- yenza okuquket hwe kwakho kutholakale esidlangalaleni uma kuphela isimo owenze ngaso sabonakala kwabanye
- faka ilayisense langaphansi lawa malungelo ku-:
 - abanye abasebenzisi bavumela amasevisi ukusebenza njengokudizayiniwe, njengokukunika amandla ukwabelana ngezithombe nabantu obakhethayo
 - osonkontileka bethu abasayinde izinhlelo zokusebenza nathi ezihambisana nale migomo, ngezinjongo kuphela ezikhawulelwe ezichazwe kusigaba sokuthi [Injongo](#) ngezansi

Inhloso

Leli layisense elenhloso ekhawulelwe lokusebenzisa amasevisi, ukusebenzisa amasevisi, okusho ukuvumela amasevisi ukuthi asebenzee njengokudizayi ezintsha nemisebenzi, kufaka phakathi ikusebenzisa amasistimu okuzenzakalelayo kanye nama-algorithms okuhlaziya okuquket hwe kwakho: Lokhu kubandakanya ukusebenzisa amasevistimu okuquket hwe futhi ama-algorithms okuhlaziya okuquket hwe kwakho:

- ngogaxekile, uhlelo olungayilungele ikhompyutha, nokuquket hwe komthetho
- ukuze ubone amaphethini kudatha, afana nokunquma uma ngabe kumele kuphakanyiswe yini i-albhamu entsha kuzithombe ze-Google ukuze kugcinwe izithombe ezihambisanayo ndawonye
- ukuze kwenziwe ngendlela oyifisayo amasevisi ethu kwenzelwa wena, njengokunikeza izincomo nokwenza kube ngokwakho imiphumela yosesho, okuquket hwe, nezikhangiso (ongazishintsha noma uzivale kokuthi [izilungiselelo zezikhangiso](#))

Lokhu kuhlaziya kwenzeka njengoba okuquket hwe kuthunyelwa, kutholwa noma futhi kubekwa.

Ubude besikhathi

Leli layisense ithatha isikhathi eside njengoba okuquket hwe kwakho kuvikelwe amalungelo okuvikela ubunikazi bokusungula, ngaphandle kokuthi ususe okuquket hwe kwakho kusukela kumasevisi ethu ngaphambilini.

Uma ususa kusuka kunoma yimaphi amasevisi ethu okuquket hwe okufakwe yilali layisense, lapho amasistimu ethu azoyeka ukwenza okuquket hwe kutholakale ngokusesidlangalalei ngenani elifanele lesikhathi. Kunokukhipha okubili:

- Uma usuvele wabelane ngokuquket hwe kwakho nabanye ngaphambi kokukususa. Isibonelo, uma wabelane ngesithombe nomngani obese wenza ikhophi yaso, noma wabelana ngaso futhi, bese leso sithombe singaqhubeka sivele ku-akhawunti ye-Google yomngani wakho nanoma ususisusile kusukela ku-akhawunti yakho ye-Google.
- Uma wenza okuquket hwe kwakho kutholakala ngamasevisi ezinkampani, kungenzeka ukuthi izinjini zokusesha, kufaka phakathi usesho lwe-Google, kuzoqhubeka nokuthola nokubonisa okuquket hwe kwakho njengxenye yemiphumela yosesho.

Ukusebenzisa amasevisi ye-Google

I-akhawunti yakho yakwa-Google

Uma uhlalabazana nalezi zimfuneko zobudala ungakwazi [ukudala i-akhawunti ye-Google](#) ngokufaneleka kwakho. Amanye [amasevisi](#) adinga ukuthi ube ne-akhawunti ye-Google ukuze asebenze – isibonelo, ukusebenzisa i-Gmail, udinga i-akhawunti ye-Google ukuze ube nendawo lapho ozothumela futhi wamukele i-imeyili yakho.

Ubophezelekile kokwenzayo nge-akhawunti yakho ye-Google, kufaka phakathi ukuthatha izinyathelo ezibonakalayo ukugcina i-akhawunti yakho ye-Google iphephile, futhi sikukhuthaza ukuthi usebenzise njalo [Ukuhlola kokuvikela](#).

Ukusebenzisa amasevisi e-Google engxenyeni yenhlangano noma ibhizinisi

Iningi [lezinhlangano](#), ezifana namabhizinisi, izinhlangano ezingenzi-nzuzo, nezikole, zisebenzisa [amasevisi](#) ethu. Ukuze usebenzise amasevisi ethu wenzela inhlangano:

- oqokelwe ukumela ngokusemthethweni kuleyo nhlangano kumele avumelane nale migomo
- umlawuli wenhlangano yakho anganikeza i-akhawunti ye-Google kuwe. Loyo mlawuli angadinga ukuthi ulandele izimiso ezingeziwe futhi angakwazi ukufinyelela noma akhubaze i-akhawunti yakho ye-Google.

Uma uhlala-European Union, le migomo ayithinti amalungelo ongaba nawo [njengomsebenzisi webhizinisi](#) wamasevisi aku-inthanethi ahlalanyele – afaka izinkundla eziku-inthanethi ezifana ne-Google Play – ngaphansi [kokuqondiswa kwenkundla yase-EU-ukuya-kubhizinisi](#).

Ukuxhumana okuhambisana nesevisi

Ukukunikezela ngamasevisi ethu; kwezinye izikhathi sikuthumela izaziso nolunye ulwazi luphathelele nesevisi ethile. Funda kabanzi ngendlela esixhumana nayo nawe, bona [Inqubomgomo Yobumfihlo](#) ye-Google.

Uma ukhet ha ukusinikeza impendulo, efana neziphakamiso zokuthuthukisa amasevisi ethu, singaphendula kumpendulo yakho ngaphandle kwesivumelwano esibhalwe phansi esiya kuwe.

Okuqukethwe kumasevisi e-Google

Okuqukethwe kwakho

Amanye [amasevisi](#) ethu akunika ithuba lokwenza okuqukethwe kwakho kutholakale esidlangalaleni – isibonelo, ungathumela umkhiqizo noma ukubuyekeza kwendawo yokudlalala oyibhalile, noma ungalayisha okubhalwe kwibhulogi olidalile.

- Bona isigaba semvume ye-[ukuze usebenzise okuqukethwe kwakho](#) ngokuningi mayelana namalungelo akho [kokuqukethwe kwakho](#), nokuthi okuqukethwe kwakho kusetshenziswa kanjani kumasevisi ethu
- Bona isigaba [ukususa okuqukethwe](#) ukuze ufunde ukuthi kungani nokuthi singakususa kanjani okuqukethwe okwenziwe umsebenzisi kusuka kumasevisi ethu

Uma ucabanga ukuthi umuntu othile uphula umthetho [wamalungelo akho okuvikela ubunikazi bokusungula](#), ungasithumelela [isaziso sokuphula umthetho](#) futhi sizokwenza isenzo esifanelekile. Isibonelo, simisa okwesikhashana noma sivala ama-akhawunti e-Google okuphinda kuphulwe umthetho we-[copyright](#) kuwo njengoba kuchazwe [kusikhungo sethu sosizo se-copyright](#).

Okuqukethwe kwe-Google

Amanye [amasevisi](#) abandakanya okuqukethwe okungokuka-Google – isibonelo, ukukhomba okunini kokubuka okubonayo ku-Google Maps. Ungasebenzisa okuqukethwe kwe-Google njengokuvunyelwa yile migomo kanye [neminye imigomo engeziwe yesevisi](#), kodwa sigcina noma yimaphi amalungelo okuvikela ubunikazi bokusungula esinawo kokuqukethwe kwethu. Ungasusi, usithe, noma ushintshe noma yimuphi umkhiqizo, amalogo, noma izaziso zezomthetho. Uma ufuna ukusebenzisa umkhiqizo wethu noma amalogo, sicela ubone ikhasi [lizimvume ze-Google Brand](#).

Okunye okuqukethwe

Okokugcina, amanye [amasevisi](#) ethu akunikeza ukufinyelela kokuqokethwe okungokwabanye abantu noma [izihlangano](#) – isibonelo, incazelo yomnikazi wesitolo yebhizinisi lakhe, noma i-athikili yephephandaba eboniswe kuzindaba ze-Google. Akumele usebenzise lokhu okuqokethwe ngaphandle kwemvume yalowo muntu noma yenhlangano, noma uma kungenjalo ngokuvunyelwe umthetho. Imibono evezwe kokuqokethwe kwabanye abantu noma kwezihlangano kungeyazo, futhi ayivezi ikakhulukazi imibono ye-Google.

Isofthiwe kumasevisi e-Google

Amanye [amasevisi](#) ethu afaka isofthiwe engalandwa. Sikunikeza imvume yokusebenzisa leyo softthiwe njengengxenywe yamasevisi.

Leli layisense esikunika yona -:

- le ngumhlaba jikelele, okusho ukuthi livumeleke noma kuphi emhlabeni
- okungakhiphi, okusho ukuthi ungafaka ilayisense okuqokethwe kwabanye
- okungenazindleko, okusho ukuthi azikho izinkokhelo zaleli layisense
- okomuntu siqu, okusho ukuthi alinwebi kunoma ubani
- onganikeki, okusho ukuthi awuvunyelwe ukunika ilayisense kunoma ubani

Amanye amasevisi ethu abandakanya isofthiwe enikezelwa ngaphansi kwemigomo yelayisense yomthombo ovulekile esiwenza atholakale kuwe. Kwezinye izikhathi kunokunikezwa kulayisense lomthombo ovulekile elibhala ngaphezulu ngokusobala izingxenywe zaleyo migomo, ngakho-ke sicela uqinisekise ukufunda lawo malayisense.

Akumele ukopishe, ulungise, usabalalise, uthengise, noma uqashise noma iyiphi ingxenywe yamasevisi ethu noma isofthiwe. Futhi, akumele ubuyisele emuva ngobunjiniyela noma uzame ukukhipha noma iyiphi ikhodi yethu yomthombo ngaphandle uma unemvume yethu ebhalwe phansi noma unomthetho osebenzayo okuvumela ukuthi wenze njalo.

Uma isevisi idinga noma ibandakanya isofthiwe elandekayo, leyo softthiwe kwezinye izikhathi ibuyekeza ngokuzenzakalelayo kudivayisi yakho uma inguqulo entsha noma isici sitholakala. Amanye amasevisi akuvumela ukuthi ulungise izilungiselelo zakho zokuzenzakalelayo.

Esimweni sezinkinga noma ukungavumelani

Ngokomthetho, unelungelo (1) lokuthola ikhwalithi yesevisi ethile, kanye (2) nezindlela zokulungisa izinkinga uma izinto zingahambi kahle. Le migomo ayikhawuleli noma ayisusi noma yimaphi lawo malungelo. Isibonelo, uma [ungumsebenzisi](#), lapho uqhubeka nokujabulela wonke amalungelo womthetho anikwe kubasebenzisi ezweni lakho.

Ukuziqhathulula

Izibopho kuphela esizenzayo mayelana [namasevisi](#) (kufaka phakathi okuqukethe kumasevisi, imisebenzi ethile yamasevisi ethu, noma ukubophezelekwa kwakhona ukuhlangabezana nezidingo zakho) (1) zishiwo [kumigomo engeziwe yesevisi ethile](#) noma (2) kunikezwe ngaphansi kwemithetho esebenzayo. Asenzi izibopho ezinye mayelana namasevisi ethu.

Izibopho zezomthetho

Kubo bonke abasebenzisi

Le migomo ikhawulela izibopho zethu njengoba kuvunyelwe umthetho osebenzayo. Ngokucacile, le migomo ayikhawuleli [isibopho se-Google](#) ngokufa noma ukulimala komuntu siqu, ukukhwabanisa, ukuhlanekizela amaqiniso, ubudedengu bonke, noma ukungaziphathi kahle kwenhloso. Ngokungeziwe, le migomo ayikhawuleli amalungelo akho ngaphansi komthetho wesibopho somkhiqizo.

Ngokonakaliswa kwempahla noma ukulahlekelwa kwezezimali okubangelwe i-Google, abaqokelwe ukuyimela, noma abenzeli bayo ngenxa yobudedengu obuncane, i-Google inokuphoqelwa ngokomthetho kuphela ekuphulweni kwezivumelwano ezibhalwe phansi ezibalulekile zenkontileka ezibangela ekonakalisweni okujwayelekile okungabonakala ekupheleni kwenkontileka. Isivumelwano esibhalwe phansi esibalulekile senkontileka isivumelwano esibhalwe phansi okumele sit hot shelwe njengokudingeka ekuqaleni ekusebenzeni kwenkontileka nokuthi izinhlangot hi kumele zithembe ukuthi sizogwaliswa. Lokhu akushintshi umthwalo wobufakazi bokonakaliswa kwakho.

Okwabasebenzisi bebhizinisi nabahleli kuphela

Uma [ungumsebenzisi webhizinisi](#) nomainhlangano, bese kufika lapho kuvunyelwe ngokomthetho [uzobuyisela](#) i-Google nabalawuli bayo, abasehhovisini, abasebenzi, nosonkontileka ngezinqubo zenkampani yangaphandle (kufaka phakathi izenzo ngeziphathimandla zikahulumeni) ezivela neziphathelene nokusebenzisa kwakho okungekho emthethweni [kwamasevisi](#) noma ukwephulwa kwaleyo migomo noma [imigomo engeziwe yesevisi ethile](#) . Lokhu kubuyisela kumboza noma yisiphi isikweletu noma indleko evela kusuka kuzimangalo, ukulahleka, ukulimala, ukwahlulela, izinhlawulo, izindleko zecala lokubanga enkantolo, nezinkokhelo zomthetho. Uma ukhishwe ngokomthetho kusuka kwezinye izibopho ezifana nesivikelo, lapho lezo zibophezelo azisebenzi kuwe ngaphansi kwale migomo. Isibonelo, i-United Nations ijabulela okunye ukuvikela kusuka kuzibopho zomthetho futhi le migomo azibhali ngaphezulu lokhu kuvikela.

Ukuthatha isinyathelo ezimweni zezinkinga

Ngaphambi kokuthi senze isenzo njengoba kuchazwe ngezansi, sizokunikeza ngesaziso esithuthukile uma kukhonakala ngokuphusile, sichaze izizathu sesenzo sethu, siphinde sikunikeze ithuba lokulungisa inkinga, ngaphandle-ke uma kukhona izizathu eziqondile neziqinile zokukholelwa ukuthi ukwenza njalo kuzokwenza lokhu:

- kubangela ukulimala noma [isikweletu](#) kumsebenzisi, inhlangano yangaphandle, noma i-Google
- kwephula umthetho noma uhlelo lesiphathimandla somthetho
- ukonakaliswa kophenyo
- ukufaka engcupheni umsebenzi, ukuqinisa, noma ukuphepha [kwamasevisi](#) ethu

Isusa okuqukethwe kwakho

Uma kunezizathu ezibonakalayo ukukholwa ukuthi noma yikuphi [kokuqukethwe kwakho](#) (1) ukuphula le migomo noma izinqubomgomo, [imigomo engeziwe noma izinqubomgomo zesevisi ethile](#), (2) kwephula imithetho esebenzayo, noma (3) kungalimaza abasebenzisi bethu, izinkampani zangaphandle, noma i-Google, bese sigodla ilungelo lokwehlisa okunye noma konke okuqukethwe ngokuya ngomthetho osebenzayo. Izibonelo zibandakanya izithombe zocansi zezingane, okuqukethwe okwenza ukwetshiwa kwezingane noma ukuhlukumeza, nokuqhukethwe okwephula [amalungelo endawo yobuhlakani womuntu othile](#).

Ukumisa okwesikhashana noma ukunqamula ukufinyelela kwakho kumasevisi e-Google

I-Google igodla ilungelo lokumisa okwesikhashana noma lokunqamula ukufinyelela kwakho kumasevisi noma lokususa i-akhawunti yakho ye-Google uma enye yalezi zinto yenzeka:

- wephule le migomo ngokweqile noma kaninginingi, [imigomo engeziwe kwamasevisi ethile noma izinqubomgomo](#)
- kumele senze njalo ukuze sithobelane nesidingo sezomthetho noma umyalelo wenkantolo
- kukhona izizathu eziqondile neziqinile zokukholelwa ukuthi ukuziphatha kwakho kubangela umonakalo noma [ukuba necala](#) kumsebenzisi, inkampani yangaphandle, noma ku-Google – isibonelo ubugebengu obuku-inthanethi, ubugebengu bokweba imininingwane ebucayi, ukuhlukumeza, ukwenza ugaxekile, ukulahlekisa abanye, noma ukususa okuqukethwe okungesikho okwakho

Uma ukholwa ukuthi i-akhawunti ye-Google imiswe okwesikhashana noma inqanyulwe ngephutha, ungakwazi [ukufaka isikhalazo](#).

Kunjalo, uhlala ukhululekile ukuthi uyeke ukusebenzisa amasevisi ethu noma kunini. Uma uyeka ukusebenzisa isevisi, [singajabulela ukwazi ukuthi kungani](#) ukuze siqhubeke sithuthukise amasevisi ethu.

Ukuphatha izicelo zedatha yakho

Ukuhlonishwa kobumfihlo nokuvikelwa kwedatha yakho kusekela ngaphansi indlela yethu yokuphendula kuzicelo zokuveza ulwazi lwedatha. Uma sithola izicelo zokudalulwa kwedatha, ithimba lethu liyazibuyekeza ukuze lenze isiqinisekiso sokuthi zinelisa izidingo zezomthetho kanye [nezinqubomgomo zokuveza ulwazi lwedatha](#). I-Google Ireland Limited ifinyelela iphinde iveze ulwazi lwedatha, olufaka ukuxhumana, ngokuhambisana nemithetho yase-Ireland, kanye nomthetho we-EU osebenza e-Ireland. Ukuze uthole olunye ulwazi mayelana nezicelo zokuveza ulwazi kwedatha i-Google ezitholayo emhlabeni jikelele, nokuthi ungaphendula kanjani kuzicelo ezinjalo, bona [Umbiko wet hu wokubonisa ngale](#) kanye nokuthi [Inqubomgomo Yobumfihlo](#).

Ukuqeda ukuphikisa, umthetho wokubusa, nezinkantolo

Ukuthola imininingwane mayelana nokuxhumana no-Google, ucelwa ukuthi uvakashele [ikhasi lethu lokuxhumana](#).

Uma ungumhlali, noma [uyinhlango](#) etholakala ku-European Economic Area (EEA), e-United Kingdom (UK), noma e-Switzerland, le migomo nobudlelwano bakho ne-Google ngaphansi kwale migomo kanye [nemigomo engeziwe eqondiswe kusevisi](#), igqugquzelwa imithetho yezwe lakho lokuhlala, futhi ungathumela isikhalazo sezomthetho ezinkantolo zangakini.

Uma [ungumsebenzisi](#) ohlala e-EEA, futhi ungafayela isimangalo mayelana nokuthenga uku-intanethi usebenzisa inkundla ye-European Commission's [Online Dispute Resolution](#), esiyamuekla uma kudingeka ngokomthetho.

Mayelana nale mibandela

Ngomthetho, unamalungelo athile angakwazi ukukhawulelwa ngenkontileka njengale migomo yesevisi. Le migomo akuqondiwe ngayo sanhlobo ukuthi ikhawulele lawo malungelo.

Sifuna ukwenza le migomo ibelula ukuthi iqondeke, ngakho-ke sisebenzise izibonelo kusuka kokuthi [amasevisi](#) ethu. Kodwa akuwona wonke amasevisi angatholakala ezweni lakho.

Singabuyekeza le migomo kanye [nemigomo engeziwe yesevisi ethile](#) (1) ukuze sibonise ushintsho kumasevisi ethu noma ukuthi senza kanjani ibhizinisi – isibonelo, uma singeza amasevisi amasha, izici, ubuchwepheshe, izintengo, noma izinzuzo (noma sisusa ezindala), (2) ngokwezomthetho, ukuqondiswa, noma izizathu zokuvikelwa, noma (3) ukuvimbela ukuhlukunyezwa noma ukonakaliswa.

Uma sishintsha le migomo noma [imigomo engeziwe ecaciselwe isevisi](#), sizokunikezela ngokungenani isaziso sangaphambi kwesikhathi sezinsuku ezingu-15 ngaphambi kokuthi ushintsho lwenzeka. Uma sikwazisa ngoshintsho, sizokunikeza ngoguquko olusha lwemigomo siphinde sikubonise ushintsho lokubalulekile. Uma ungaphikisi ngaphambi kokuthi ushintsho lusebenze, uzothathwa njengowamukele imigomo eshintshiwe. Isaziso sethu sizochaza le nqubo yokuphika. Ungala ukwamukela ushintsho, okuzokwenza ukuthi ushintsho lungasetshenziswa kuwe, kodwa sigodla ilungelo lokuqeda ubudlelwano bethu nawe uma zonke ezinye izidingo zokunqanyulwa zihlangatshelwa. Ungaphinda uqede ubudlelwano bakho nathi noma kunini ngokuvala i-akhawunti yakho ye-Google.

amalungelo okuvikela ubunikazi bokusungula (amalungelo e-IP)

Amalungelo angaphezu kokudalwa kwengqondo yomuntu, afana nokusungulwa (amalungelo obunikazi); imisebenzi elotshiwe neyobuciko (i-copyright); amadizayini (amalungelo edizayini); namasimbuli, amagama, nezithombe ezisetshenziswe ekuhwebeni (izimpawu zokuhweba). Amalungelo e-IP kungenzeka kube ewakho, owomunye umuntu, noma inhlangano.

amasevisi

Amasevisi e-Google angaphansi kwale migomo ayimikhiqizo futhi angamasevisi afakwe kuhlu ku-<https://policies.google.com/terms/service-specific>, okufaka:

- Izinhlelo zokusebenza ze-Google namasayithi (afana nosesho ne-Amamephu)
- izingxenyekazi (njenge-Google Play)
- amasevisi ahlanganisiwe (afana ne-Amamephu ashumekwe kwezinye izinhlelo zokusebenza zezinkampani noma amasayithi)
- amadivayisi (afana ne-Google Home)

i-copyright

Ilungelo lomthetho elivumela umdali womsebenzi woqobo (njengokubhalwe kwibhulogi, isithombe, noma ividiyo) ukunquma ukuthi umsebenzi lowo ungasetshenziswa kanjani ngabanye.

I-EU Platform-to-Business Regulation

Umthetho (i-EU) 2019/1150 wokuphromotha ukufaneleka nokubonisa ngale kwabasebenzisi bebhizinisi bamasevisi aku-intanethi ahlanganye.

inhlangano

Ibhizinisi lomthetho (njengenhlangano, okungenzi inzuzo, noma isikole) futhi hhayi umuntu oyedwa.

inxusa

Ibhizinisi elihlala eqenjini le-Google lezinkampani, okusho ukuthi i-Google LLC nezinye izinkampani eziphethwe ngezinye, kufaka phakathi izinkampani ezilandelayo ezinikezela ngamasevisi omsebenzisi e-EU: Google Ireland Limited, Google Commerce Ltd, and Google Dialer Inc.

okuqukethwe kwakho

Izinto ozibhalayo, ozilayishayo, ozithumelayo, ozigcinayo, ozithumelayo, ozitholayo, noma owabelana ngazo ne-Google usebenzisa amasevisi ethu, afana nalawa:

- Amadokhumenti, amaSpredishithi, nezilayidi ozidalayo
- okubhalwe kwibhulogi okulayisha nge-Blogger
- izibuyekezo ozithumela nge-Amamephu
- amavidiyo owagcina kuDrayivu
- ama-imeyili owathumelayo nowatholayo nge-Gmail
- izithombe owabelana nazo ngazo nabangani ngezithombe
- izindawo ezihanjelwayo zokuvakasha owabelana ngazo ne-Google

ukubuyisela noma ukuvikelwa

Isivumelwano esibhalwe phansi somuntu oyedwa noma senhlangano senkontileka sokunxephezela ngokulahleka okutholwe omunye umuntu oyedwa noma inhlangano kusukela kuzinyathelo zezomthetho ezifana nokufakwa kubameli.

ukuziqhathulula

Isitatimende esikhawulela izibopho zothile zomthetho.

umsebenzisi webhizinisi

Umuntu oyedwa noma ibhizinisi elingasiye umthengi (bona umthengi).

umthengi

Umuntu oyedwa osebenzisela amasevisi e-Google izinjongo zakhe siqu, okungezizo zokuhweba ngaphandle kohwebo lakhe, ibhizinisi, ubuciko, noma umsebenzi. Lokhu kufaka "abathengi" njengoba kuchazwe [ku-athikili engu-2.1 yokuqondiswa kwamalungelo omthengi we-EU](#). (Bona umsebenzisi webhizinisi)

Uphawu lokuhweba

Amasimbuli, amagama, nezithombe ezisetshenziswe kwezokuhweba anekhono lokuhlukanisa izimpahla noma amasevisi omuntu oyedwa noma inhlango kusukela kwenye.